

Tidal Transport and Trading USA Ltd ("Tidal USA") was established in 2005 by Clay Petroff and Ron Brinkhurst, as a subsidiary of Tidal Transport & Trading (Canada) to service the dry bulk and break bulk sector on the U.S. West Coast.



It started providing Hold Cleaning and Port Captaincy services along the US West Coast.

Tidal USA is founded

Service Agreement with Pac. Basin, allowing growth and expansion

Startup of Agency
Business in JV with ACGI

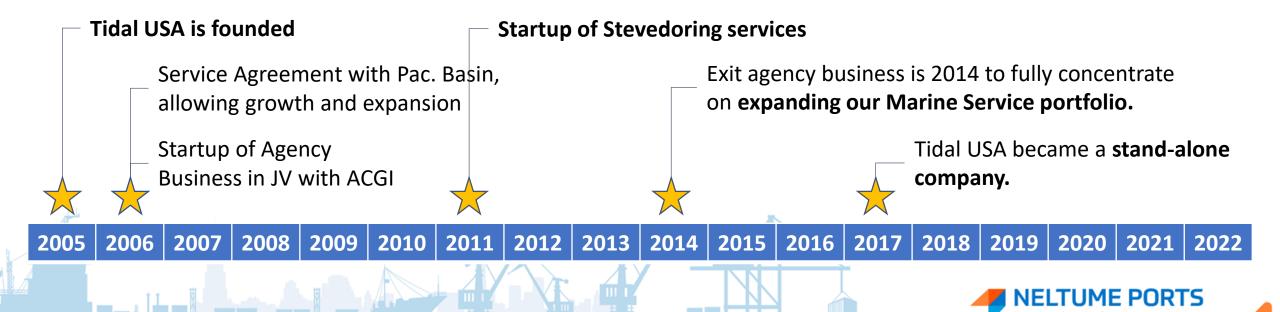




Tidal USA expanded into stevedoring services in 2011 with a single account in California and has since expanded that service into Oregon and Washington.

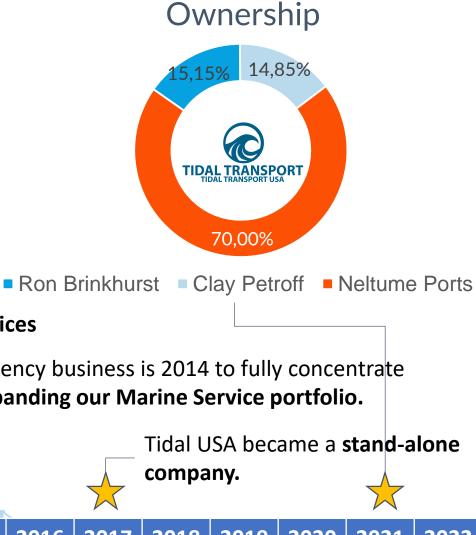


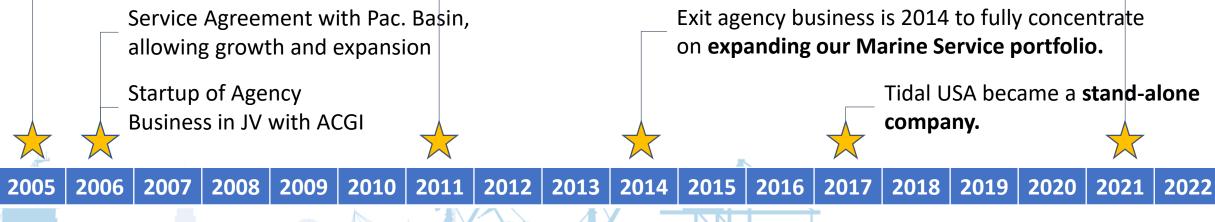
The Hold Cleaning and Port Captain sectors have grown as well over the years servicing all of the major bulk carriers.



Tidal USA is founded

In 2021, Neltume Ports purchased the 70% of Tidal USA, marking a major step in the Growth Strategy of Neltume in the US West Coast.





Startup of Stevedoring services



58 Employees

24 Full-Time 34 Part-Time

3 Offices

Huntington Beach Portland Sacramento

5 Operating locations*

Seattle
Portland
Sacramento
San Francisco
Long Beach

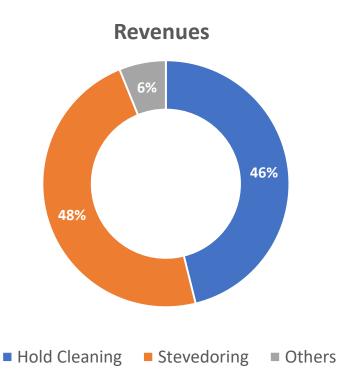
*+spot operations in other cities



SERVICES PROVIDED

Operating from locations in Huntington Beach and Sacramento (California) and Portland (Oregon), Tidal USA's focus has been on:

- 1. Hold Cleaning.
- 2. Bulk Cargo Stevedoring.
- 3. Port Captaincy / Cargo Supervision.
- 4. General Marine Services.





WA OR **USA** CA Seattle Portland San Francisco Sacramento

HOLD CLEANING

Tidal Transport USA was founded in 2005 primarily on Hold Cleaning services, mainly for **cement**, **coal**, **concentrates**, **among other residues**.





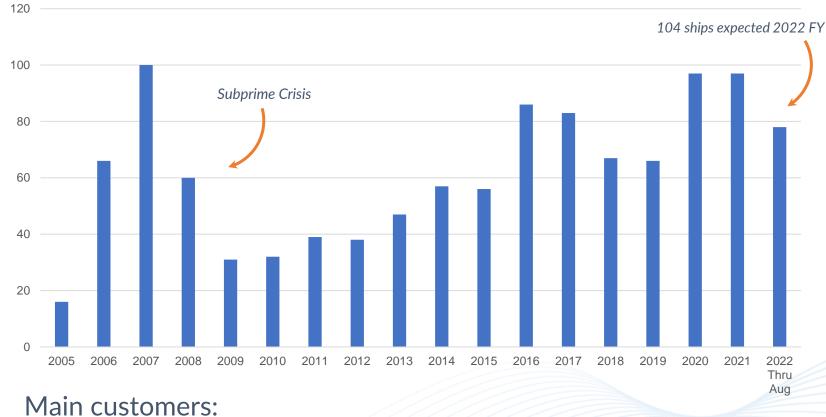




WA OR **USA** CA Seattle Portland San Francisco Sacramento

HOLD CLEANING

Annual Throughput (Ships worked)





























HOLD CLEANING

How do we do it?



X47
Pressure Washers



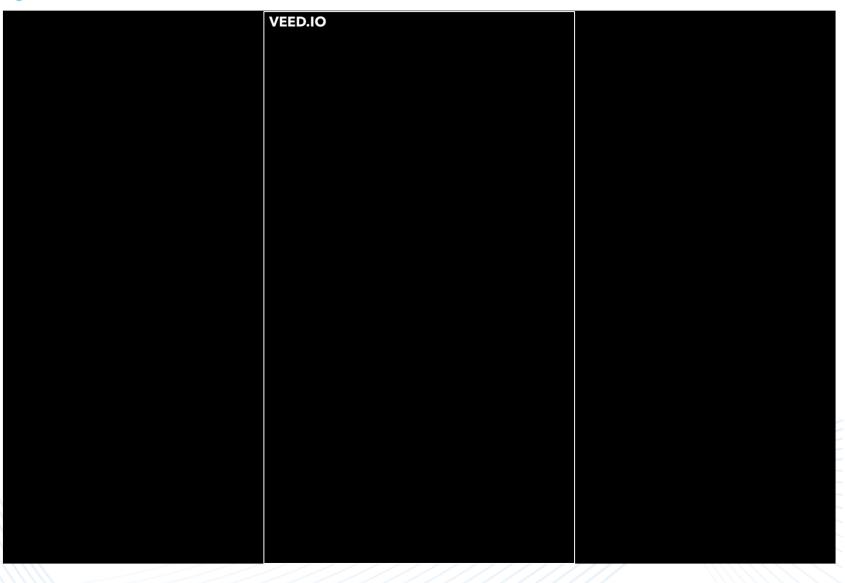
X4 Air Pumps

+ rented equipment as required



WA OR **USA** CA 1 Seattle 2 Portland 3 San Francisco 4 Sacramento

HOLD CLEANING







STEVEDORING

Tidal Transport USA started providing non-union stevedoring services in 2011 with a single account and has since grown to over the years, servicing private terminals in Portland and Sacramento as well as providing bulk discharge operations to barge in Seattle.





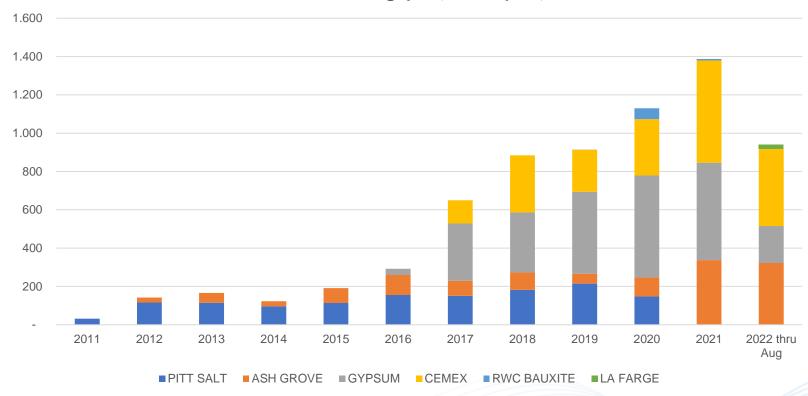




WA OR **USA** Seattle Portland Sacramento

STEVEDORING

Annual Throughput (k tons/year)



Main customers:

















How do we do it?







X4 Spreaders

+ rented payloaders and excavators





PORT CAPTAINCY

Since 2005, Tidal USA has provided supercargo services, supervising the discharge of steel, RoRo, Containers, heavy lift, project cargo, among others.

There is no company on the coast or likely in North America that can match Tidal's collective knowledge in loading logs.











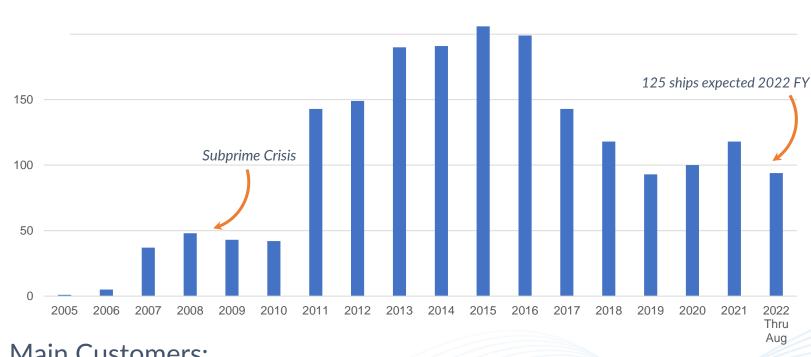






PORT CAPTAINCY

Annual Throughput (Ships worked)



Main Customers:





























GENERAL MARINE SERVICES.

Various complementary services for our customers:

1. Equipment rental:

We rent out Tidal owned **10m**³ **grabs** which are utilized by stevedores or terminals to discharge dry bulk.



Aerial lift inspection service:
 Monthly service to Seaport Marine
 Surveyors utilizing our Manlifts for
 AQIS inspections in the Columbia
 River.









GENERAL MARINE SERVICES.

Various complementary services for our customers:

3. General delivery:

On behalf of owners and agents we deliver various items for ship use, including spare parts, chemicals for hold preparation, pumps, jumbo bags, etc.



4. Warehousing:

We store ships spares and lashing equipment in our Portland and Sacramento warehouse, as requested by ship owners and agents.

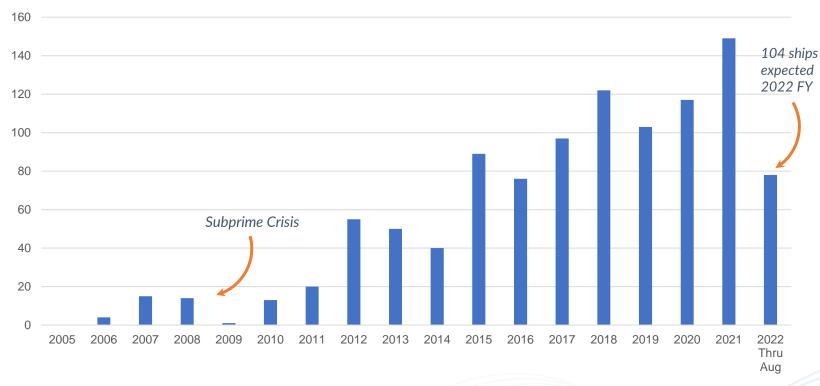




WA OR **USA** CA Portland Sacramento **Huntington Beach**

GENERAL MARINE SERVICES.

Annual Throughput (Ships worked)





MAIN CHALLENGES





CHALLENGES: RECESSION





Economic growth could grind to a halt and spark global recession next year, OECD says



Drop in Cement and **Gypsum** imports,

important drivers for Tidal Stevedoring **Business**





CHALLENGES: RECESSION

ADAPTABILITY IS KEY



Focus business to other less-affected services: Port Captaincy became a relevant business lines in in 2008-2009 crisis.



Look for other commercial initiatives/projects: Currently under negotiations with a customer in log exports (Columbia River) and cement transloading industry:

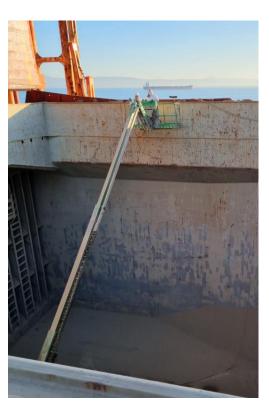


Reliable customers thanks to the good service provided: We are in frequent communications with our principals as a preferred vendor in support of their projects





CHALLENGES: HEALTH & SAFETY





Hold Cleaning:



work with high pressure air and washing equipment



Work in heights.

Stevedoring:



operations take place at anchor discharging to barge so there is a lot of heavy equipment that needs to be rigged and moved by crane

Having good equipment and focused training is key to the success of our team. It starts with having good personnel and this is always a challenge in the current work environment.





CHALLENGES: HUMAN RESOURCES



Similar to other industries and port operations, Tidal USA has experienced difficulties in hiring workers:



Lack of specialized workers.



High rate of no-show after applying for jobs





CHALLENGES: HUMAN RESOURCES & HSE

CLEANING ROBOTS PROJECT





Acquisition of new equipment to modernize the Hold Cleaning operations and expand the capacity to provide this service under better Safety conditions.

Main functions: Cleaning frames, topside tank, bulkheads and pipes. Attached with permanent magnetic tracks for cleaning in high areas, with high pressure water.

Operation: 2-3 people are required for cleaning operation.

Cleaning tool for cleaning frames, pipes and bulkhead and inaccessible areas.





CHALLENGES: HUMAN RESOURCES & HSE

CLEANING ROBOTS PROJECT





Optimized Hold Cleaning operations through automatized cleaning robots:

55% Less workers

50% Less time

Lower OpEx

Higher Safety Standards



CHALLENGES: HUMAN RESOURCES & HSE





THANK YOU

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